

## Paul Holliday

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**From:** Aroma <pizzeriaaroma2686@gmail.com>  
**Sent:** 04 January 2026 21:09  
**To:** Licensing  
**Cc:** Sarah-Jane Bass  
**Subject:** [Caution External] Re: Notice of Hearing: [NAME OF PREMISES]  
**Attachments:** Satisfaction Letter.pdf; Biffa Waste Contract.pdf

**Categories:** Paul Working on it

**Caution:** This is an external email and could contain malicious content. Do not open any link or attachments if you were not expecting them. If the e-mail looks suspicious, please report this via the 'Report Phishing' button found within Outlook.

Dear Mr. Paul, I hope this message finds you well. In reference to the email below, please find enclosed the Satisfaction Letter from the resident of Flat 182A, situated directly above our establishment. She has expressed her contentment regarding noise levels and is highly satisfied with the operational practices and management of our restaurant. Additionally, we are including a waste management contract with BIFFA for the collection of refuse. The inclusion of these documents will fortify our position before the committee. Warm regards, Ali Hassan.